

## Quality Assurance Policy

The main objective of Core Facilities is providing necessary support to scientific community in carrying out their research activities. MARBiobanc and Core Facilities place a wide range of services and equipment at your disposal as well as technic support for its use.

Following these principles, Quality Assurance Policy of Core Facilities consists of:

- Establish a **continual systematic improvement** in the planning, implementation, evaluation of the quality management review letting problem-solving or preventing functional defects as a result of continuous improvement applying ISO 9001:2015.
- Focus our efforts in improving those processes affecting service provision to researches or internal/external clients, carrying out **process risk analysis** to prevent, treat and control potential incidences.
- **Motivating personnel** and promoting researchers participation in order to successfully improve efficiency and excellence in the services provided.
- Enabling the **necessary resources** to technological surveillance in order to meet the changing needs of biomedical research.
- Settle down specific **annual quality goals** and providing to the personnel the resources, information and practical training needed to meet such objectives.
- Meeting the compliance legal requirements and regulations associated with its activities.

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